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TERMS AND CONDITIONS
JOYFUL SAVINGS CAMPAIGN (ONLINE)

1. The Joyful Savings ("Campaign") is a programme held by Tuas Power Supply Pte Ltd ("TPS") for domestic (i.e. residential) customers.
2. **By participating in this Campaign, you hereby agree to all the terms and conditions as set forth herein. All other terms and conditions of the supply of electricity shall apply.**
3. **Campaign Period**
   The Campaign period shall run from 2 November 2026 to 6 December 2026 (both dates inclusive) or such other period(s) as may be determined by TPS at its absolute discretion (the "Campaign Period").
4. **Eligibility**
   a. The Campaign is applicable for customers who:
      i. are not existing residential customers of TPS at the point of signup; and
      ii. sign up online using the campaign code – ONLINE.
   b. Only the first 500 customers who successfully transfers their electricity supply to TPS will be entitled to the Entitlement as set out in clause 5 below.
5. **Entitlement**
   a. Customers who meet the conditions specified herein will be entitled to the following entitlements subject to these terms and conditions:

Electricity Plan	Electricity Rate (before GST)	Electricity Rate (after GST)	Entitlement
PowerFIX 24	$0.2835/kWh	$0.3090/kWh	$120 Bill Rebate
PowerFIX 36	$0.2810/kWh	$0.3063/kWh	$200 Bill Rebate

   b. The Bill Rebate will be credited to customers in their second or third bill (depending on their SP billing cycle), after their account has been successfully transferred to TPS. The Bill Rebate is inclusive of GST and can be used to offset the SP bill. If there is any remaining Bill Rebate balance, it will be utilised to offset the next month's bill and so forth until it is fully utilized.

6. **Campaign Conditions**
   a. Entitlement offered under this Campaign not valid with other on-going promotions, discounts, offers, vouchers, rebates or privileges, unless otherwise specified.
   b. Entitlements are non-transferable, non-exchangeable and not redeemable for cash.
   c. TPS reserves the right at its absolute discretion to terminate the Campaign or vary, delete or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any customer and the Campaign Period.
   d. An administration fee of $10.90 (inclusive of prevailing GST) applies to any request to change your Campaign programme code or electricity plan within three (3) days before your account is transferred to TPS. The commencement date of the electricity retail agreement will be delayed accordingly.
   e. If the customer terminates the electricity retail agreement before its expiry for any reason, the customer shall pay TPS (i) an early termination charge of $200 pursuant to the electricity retail agreement; and (ii) the value of the Entitlement received under this Campaign.
   f. The decisions of TPS on all matters, including Terms and Conditions, queries or disputes in respect of any and all aspects of this Campaign program shall be final and binding.
   g. Customers acknowledge that SP Services Limited ("SP") remains the sole party responsible for any submission or estimation of the meter readings. Customers are encouraged to follow any instructions from SP (if any) to avoid any estimated bill(s) for the month.
   h. This Terms and Conditions shall be read in conjunction with TPS' standard terms and conditions of electricity product.
7. **Privacy and Consent**
   a. By participating in this Campaign participants agree to provide TPS with personal information (e.g name, mailing address, email, and contact number) and consent to TPS collecting, using, storing, and sharing this data for:
      i. Running this Campaign;
      ii. Sending promotional communications and mailers by TPS and its partners;
      iii. Marketing and publicity purposes, including featuring participants in photos, videos, recordings, or other media, publishing names and photos on TPS' social media pages (e.g., Facebook, Instagram, X, YouTube) and digital channels and using such media in promotional materials, advertisements, press releases, newsletters, and other marketing collateral and displaying content in public forums, events, exhibitions, or any other promotional activities organized by TPS; and
      iv. Any other legitimate purposes related to TPS' commercial and marketing activities.
   b. Participants hereby release TPS from any liability related to such publicity.

c. Participants must ensure that the personal information provided is accurate and kept up to date. TPS is not responsible for failed delivery due to incorrect details.
d. Please visit TPS' website for further details of our data protection policy.

8. **Governing Law**
   a. These T&Cs are governed by the laws of Singapore.
   b. Any disputes shall be subject to the exclusive jurisdiction of the Singapore courts.