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<https://savewithtuas.com/>

TERMS AND CONDITIONS FIRST MONTH FREE ELECTRICITY CAMPAIGN (ON27)

1. The First Month Free Electricity ("Campaign") is applicable and limited to household/residential (Domestic) customers. Existing residential customers of Tuas Power Supply ("TPS") are not eligible for this Campaign.
2. **By signing up for an electricity plan, you hereby agree to all the terms and conditions set forth herein for this Campaign.**
3. This Campaign is **limited to online sign-ups only** using the campaign code – **ON27** and cannot be used in conjunction with and/or combined together with any other campaigns or promotion program, unless otherwise specified.
4. This Campaign is for TPS Electricity Plans signed up **between 27 October 2025 and 9 November 2025** (both dates inclusive) or otherwise specified by TPS ("Campaign Period"). First 500 successfully transferred customers will be entitled to the following electricity rate:-

Electricity Plan	Electricity Rate (before GST)	Electricity Rate (after GST)	Entitlement
PowerFIX 24	\$0.2477/kWh	\$0.2700/kWh	Free Electricity for the First Month

5. Customers are encouraged to take their own meter reading and submit the meter reading to SP Services Limited ("SP") to avoid any estimated bill(s) for the month. The submission date for meter reading will be indicated in SP's transfer date notification letter. Customers are solely responsible to make the necessary arrangements for such meter reading.
6. The free first month of electricity provided by TPS is the customer's entitlement and must be used fairly and responsibly, in accordance with normal residential consumption patterns, and without excessive or manipulative usage. For the avoidance of doubt, TPS does not guarantee the accuracy of the electricity consumption provided by the Market Support Services Licensee ("MSSL"), which is subject to MSSL's methodological limitations, including but not limited to the following:
 - a) inability to provide an accurate breakdown of electricity consumption outside of the specified submission period for meter readings as determined by MSSL in its sole discretion;
 - b) acceptance of any meter readings submission only during the specified submission periods as determined by MSSL in its sole discretion, including but not limited to switchover or bi-monthly meter readings; and
 - c) TPS' prohibition of excessive electricity usage during the free first month period.

7. TPS reserves the right to reject any claims regarding the accuracy of MSSL-reported electricity consumption data at its sole discretion.
8. The Entitlement as stated in clause 4 is non-transferable, non-exchangeable and not redeemable for cash. TPS may, in its sole discretion, substitute the Entitlement or cancel this Campaign, without prior notice to any person. TPS at its sole discretion reserves the right to modify the Terms and Condition of the Campaign from time to time, without prior notice to any person.
9. This Campaign shall be read in conjunction with TPS' standard terms and conditions of electricity product.
10. In the event of early termination prior to the expiry of the electricity retail agreement for whatsoever reason, the customer shall pay TPS (i) an early termination charge of \$200 pursuant to the electricity retail agreement; and (ii) the value of the Entitlement received through this Campaign.
11. Successful sign-ups will be liable to pay an administration fee of \$10.90 (inclusive of any prevailing GST) for any changes to their Campaign program code or electricity plan made 3 days before the date of transfer of the customer's electricity account to TPS and the commencement date of the electricity retail agreement will be delayed accordingly.
12. In you providing your personal data, you hereby give your consent to TPS to use, collect, process, store and disclose your personal data, for the purpose of this Campaign and supply of electricity by TPS. In addition, by participating in Campaign, you hereby agree that all the information collected from the Campaign may be used for the purpose in connection with the Campaign including marketing purposes and that you have given TPS your consent to the collection, usage, storage, disclosure and processing of your information. It is deemed that you have consented to being featured in photographs, motion pictures, recordings, or any other media records for the purpose of promotion by TPS or for any other legitimate purposes, including to be updated onto social media pages of TPS. Please visit our website for further details of our data protection policy.
13. The decisions of TPS on all matters, including Terms and Conditions, queries or disputes in respect of any and all aspects of this Campaign program shall be final and binding.