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<https://savewithtuas.com/>

TERMS AND CONDITIONS JOYFUL SAVINGS CAMPAIGN (ONJOY25)

1. The Joyful Savings Campaign ("Campaign") is applicable and limited to household/residential (Domestic) customers. Existing residential customers of Tuas Power Supply ("TPS") are not eligible for this Campaign.
2. **By signing up for an electricity plan, you hereby agree to all the terms and conditions set forth herein for this Campaign.**
3. This Campaign is **limited to online sign-ups only** using the campaign code – **ONJOY25** and cannot be used in conjunction with and/or combined together with any other campaigns or promotion program, unless otherwise specified.
4. This Campaign is for TPS Electricity Plans signed up **between 13 November 2025 and 14 December 2025** (both dates inclusive) or otherwise specified by TPS ("Campaign Period"). First 500 successfully transferred customers will be entitled to the following electricity rate:-

Electricity Plan	Electricity Rate (before GST)	Electricity Rate (after GST)	Entitlement
PowerFIX 24	\$0.2372/kWh	\$0.2585/kWh	Choice of: • \$120 Bill Rebate; or • \$120 Grocery e-Voucher
PowerFIX 36	\$0.2372/kWh	\$0.2585/kWh	Choice of: • \$180 Bill Rebate; or • \$180 Grocery e-Voucher
PowerFIX 36	\$0.2520/kWh	\$0.2747/kWh	Choice of: • \$200 Bill Rebate; or • \$200 Grocery e-Voucher
PowerDOT 12	10% Discount off Tariff		N.A.

5. Customers are encouraged to take their own meter reading and submit the meter reading to SP Services Limited ("SP") to avoid any estimated bill(s) for the month. The submission date for meter reading will be indicated in SP's transfer date notification letter. Customers are solely responsible to make the necessary arrangements for such meter reading.
6. The Entitlement as stated in clause 4 is non-transferable, non-exchangeable and not redeemable for cash. TPS may, in its sole discretion, substitute the Entitlement or cancel this Campaign, without prior notice to any person. TPS at its sole discretion reserves the

right to modify the Terms and Condition of the Campaign from time to time, without prior notice to any person.

7. The Bill Rebate, where applicable, will be credited to customers in their second or third bill (depending on their SP billing cycle), after their account has been successfully transferred to TPS. The Bill Rebate is inclusive of GST and can be used to offset the SP bill. If there should be any Bill Rebate balance credits, it will be utilised to offset the next month's bill and so forth until it is fully utilized.
8. This Campaign shall be read in conjunction with TPS' standard terms and conditions of electricity product.
9. In the event of early termination prior to the expiry of the electricity retail agreement for whatsoever reason, the customer shall pay TPS (i) an early termination charge of \$200 pursuant to the electricity retail agreement; and (ii) the value of the Entitlement received through this Campaign.
10. Successful sign-ups will be liable to pay an administration fee of \$10.90 (inclusive of any prevailing GST) for any changes to their Campaign program code or electricity plan made 3 days before the date of transfer of the customer's electricity account to TPS and the commencement date of the electricity retail agreement will be delayed accordingly.
11. Under no circumstances shall TPS be liable for the quality, merchantability or the fitness of the Entitlement; and the Entitlement shall only be used at participating outlets.
12. TPS shall not be liable for any compensation and/or any reimbursement in cash or otherwise should the Entitlement be rejected and/or damaged and/or lost and/or have lapsed should the Customers failed to collect or utilise the Entitlement.
13. In you providing your personal data, you hereby give your consent to TPS to use, collect, process, store and disclose your personal data, for the purpose of this Campaign and supply of electricity by TPS. In addition, by participating in Campaign, you hereby agree that all the information collected from the Campaign may be used for the purpose in connection with the Campaign including marketing purposes and that you have given TPS your consent to the collection, usage, storage, disclosure and processing of your information. It is deemed that you have consented to being featured in photographs, motion pictures, recordings, or any other media records for the purpose of promotion by TPS or for any other legitimate purposes, including to be updated onto social media pages of TPS. Please visit our website for further details of our data protection policy.
14. The decisions of TPS on all matters, including Terms and Conditions, queries or disputes in respect of any and all aspects of this Campaign program shall be final and binding.