



6838 6888



9818 3310



cuscare@tuaspower.com.sg



<https://savewithtuas.com/>

TERMS AND CONDITIONS REFER A FRIEND PLUS ONLINE PROGRAM

1. Tuas Power Supply's (TPS) Refer a Friend + Online Program ("Program") allows existing TPS residential customers ("Referrer") to refer any number of residential electricity account holders to TPS, **from 8 September to 31 December 2025**.
2. **By signing up for an electricity plan, you hereby agree to all the terms and conditions set forth herein for this Program.**
3. Whenever a Referrer successfully refers a new residential customer ("Referee"), the Referrer will receive a range of \$30, \$10, \$5 bill rebate each depending on the following tiers (up to a maximum of 3 tiers).

Example:

When you refer your friend, Alice (Tier 1), you will get a \$30. When Alice refers her friend, Bernice (Tier 2) you get a \$10. When Bernice refers another friend, Calvin (Tier 3) you will get \$5.

Example	Bill Rebate for Referrer	Example of Total Number of Referees	Example of Total Bill Rebates a Referrer will Receive
Tier 1	\$30	10	\$300
Tier 2	\$10	100	\$1,000
Tier 3 (Max. Tier)	\$5	1,000	\$5,000

Referrer can track their referral via the T+ Privilege portal, <https://savewithtuas.com/t-members/>.

4. This Program is **limited to online sign up** and is **strictly not available** at any roadshows.
5. A referral is considered to be successful only upon the commencement of the electricity retail agreement by each Referee with TPS, wherein a referral code will be sent by SMS to TPS' successful Referee(s) who are eligible for this Program ("Referral Code"). Referral Code is only applicable to sign-ups by residential customers and not commercial customers.
6. This Program is limited to sign up of any 24 or 36 months electricity plans - PowerFIX 24, PowerDOT 24 and PowerFIX 36.

7. A referral code will be sent by SMS to TPS' eligible customers ("Referral Code"). Referral Code is only applicable to sign-ups by residential customers and not commercial customers.
8. Referral code cannot be amended, added or re-submitted or edited after sign up. Referee must key in the correct Referral Code in the Referral Code field in the online sign-up form at the time of sign-up, to receive the Bill rebate upon successful transfer as notified by TPS. It is the Referee's responsibility to key in the correct Referral Code in the Referral Code field in the online sign-up form.
9. By providing TPS with the registration data about the Referee and all other information, the Referrer agrees and acknowledges that TPS may use this information and that the Referrer has given TPS its consent on the usage and collection for both the personal data of Referrer and Referee.
10. 10. It is the Referrer's responsibility to obtain the prior consent of the Referee to provide the Referee's personal data (including his/her name, NRIC, contact details or address) or any other information in relation to the Referee to TPS including but not limited to for the purposes of contacting the Referee by TPS and future correspondences.
11. The Referrer acknowledges that TPS may inform the Referee that the Referee's information and/or personal data is provided by the Referrer.
12. In the event that 2 or more Referrers register the same Referee, only the first referral will be considered eligible for the bill rebates.
13. The Bill Rebate is non-transferable, non-exchangeable and not redeemable for cash. TPS may, in its sole discretion, substitute the rewards or cancel this Program, without prior notice to any person. TPS at its sole discretion reserves the right to modify the Terms and Condition of the Program from time to time, without prior notice to any person.
14. This Program cannot be used with another promotion Program, no further add on of rebates, unless otherwise specified.
15. The Bill Rebate, where applicable, will be credited to customers in their second or third bill (depending on their SP billing cycle), after their account has been successfully transferred to TPS. The Bill Rebate is inclusive of GST and can be used to offset the SP bill. If there should be any Bill Rebate balance credits, it will be utilised to offset the next month's bill and so forth until it is fully utilised.
16. This Program shall be read in conjunction with TPS' standard terms and conditions of electricity product.
17. In the event of early termination prior to the expiry of the electricity retail agreement of the Referrer for whatsoever reason, TPS shall (i) charge an early termination charge of \$200 pursuant to the electricity retail agreement; and (ii) claw back all the bill rebate amounts in full. Any outstanding referrals or rebates by Referee will cease and be forfeited once the electricity agreement is terminated.

18. Successful sign-ups will be liable to pay an administration fee of \$10.90 (inclusive of any prevailing GST) for any changes to their Program program code or electricity plan made 3 days before the date of transfer of the customer's electricity account to TPS and the commencement date of the electricity retail agreement will be delayed accordingly.
19. Employees of Tuas Power Group and their immediate family, relatives and friends, vendors and resellers of either Tuas Power Supply or other electricity retailers and employees of other electricity retailers are not eligible to participate in this Program.
20. The decisions of TPS on all matters, including Terms and Conditions, queries or disputes in respect of any and all aspects of this Program shall be final and binding.