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TERMS AND CONDITIONS

TRIPLE REFERRAL CHALLENGE (JUL TO DEC 2024) FOR REFER A FRIEND PLUS ONLINE PROGRAMME

1. Tuas Power Supply Pte Ltd (“TPS”) Triple Referral Challenge 2024 (“Challenge”) is part of TPS’ Refer a Friend Plus Online Program which rewards TPS residential customers (“Referrer”) for referring new residential electricity account holders to sign up electricity plan with TPS (“Referee”). All eligible and successful referrals will be counted towards the total referral count of the Referrer.
2. **From 15 July 2024 till 31 December 2024** (both dates inclusive) (“Challenge Period”), the top 5 Referrers in terms of the number of Eligible Referral shall win Prizes (as defined below) under the Challenge (“Winners”).
3. To qualify as a successful referral, the customer referred must fulfil all the following criteria (“Eligible Referral”):
 - a) New household/residential (“domestic”) customers who successfully sign up for any 18/24/36 months electricity plan – PowerFIX 18, PowerFIX 24 and PowerFIX 36 (“Eligible Customer”) using the referral code with TPS within the Challenge Period via online means.
 - b) Eligible Customer’s contract with TPS must commence by 26 January 2025 (“Qualifying Contract Period”).
 - c) Only eligible and successful tier 1 referrals will be counted towards the total referral count (“Tier 1 Referral”).
4. The Winners will win the prizes listed below (“Prize”) in order of their total number of Eligible Referrals. In the event that there are two (2) or more Referrers with the same number of Eligible Referrals, TPS shall determine the ranking of the Winners by their number of Tier 2 referrals. In the event of a tie of both Tier 1 and Tier 2 referrals, TPS shall have regard to the Referrers’ Tier 3 referrals. The Referrer with a higher number of referrals during the Challenge period shall be conferred a higher ranking.

Ranking	Prizes
1 st	\$500 FairPrice e-vouchers
2 nd	\$350 FairPrice e-vouchers
3 rd	\$250 FairPrice e-vouchers

4 th	\$100 FairPrice e-vouchers
5 th	\$100 FairPrice e-vouchers

5. Each of Winners shall be entitled to receive only one (1) Prize during the Challenge Period.
6. The Prize as stated in clause 4 is non-transferable, non-exchangeable and not redeemable for cash. TPS may, in its sole discretion, substitute the Prize or cancel this Challenge, without prior notice to any person. TPS at its sole discretion reserves the right to modify the Terms and Condition of the Challenge from time to time, without prior notice to any person.
7. Referrers shall have an ongoing contract with TPS on 28 February 2025 to be shortlisted as a Winner.
8. Winners shall be determined by their unique referral code. Combination of referral count across multiple referral code by the same customer will not be allowed.
9. The Winners will be notified by 28 February 2025 (“Winner Announcement Date”) via telephone calls, text messages, mails and/or e-mails. TPS will send out a prize notification letter via email to the Winner’s registered email address to inform him/her of the Prize redemption details (“Prize Redemption Notification”) and the period which the Prize can be redeemed (“Validity Period”). The Winners shall be deemed to forfeit the Prize if he/she fails to contact TPS regarding the collection of the Prize during the Validity Period.
10. By participating in this Challenge, you hereby agree to all the Terms and Conditions set forth herein for this Challenge.
11. TPS shall select a replacement Winner(s) in the event of ineligibility, failing to agree with the Terms and Conditions contained herein, or forfeiture of the original Winner.
12. The Winners shall be responsible for all ancillary and additional costs arising from the winning, collection and use of the Prize, insofar as these are not specifically indicated as part of the Prize. If any cost or liability including tax is payable in connection with the prize, such cost or liability shall be the Winner’s sole responsibility.
13. TPS shall not be liable for any claim, loss, damage, injury, death, costs or expenses howsoever incurred, suffered or sustained by the customer as a result of or in connection with the Prize. Each customer agrees to direct all claims in relation to such Prize to the manufacturer or such appropriate third party concerned with the supply of such goods and/or services.
14. TPS may, in its sole discretion, substitute the Prize for another item of similar value or cancel this Challenge, without prior notice to any person. TPS at its sole discretion reserves the right to modify these Challenge Terms and Conditions from time to time, without prior notice.

15. This Challenge cannot be used together with another promotional program, and there shall be no further add on of rebates or rewards, unless otherwise specified.
16. This Challenge shall be read in conjunction with TPS' Standard Terms and Conditions of Electricity Retail Agreement and the Terms and Conditions for the Refer a Friend Plus Online Program.
17. In the event of early termination prior to the expiry of the electricity retail agreement of the Winner for whatsoever reason, TPS shall claw back the value of Prize in full from the Winner.
18. Each unique residential address counts as one (1) referral.
19. Employees of Tuas Power Group and their immediate family, relatives and friends, vendors and resellers of either Tuas Power Supply or other electricity retailers and employees of other electricity resellers shall not be eligible to participate in this Program.
20. The decision of TPS on all matters, including the Challenge Terms and Conditions, queries or disputes concerning this Challenge and the TPS Refer a Friend Plus Online Program shall be final and binding.
21. By participating in this Challenge, the Winner consents to provide their personal information including names, mailing address, e-mail address and contact number(s) so that TPS can contact the Winner at a later date on the Prize collection via telephone calls, text messages, mails and/or e-mails.
22. The Winner hereby consents to and agree that any and all personal data about them that TPS collects, including names and likeness during the Challenge, may be used and disclosed for purposes relating to the Challenge, and to such persons as may be involved in operating or promoting the Challenge, including employees, agents and sub-contractors of TPS.
23. By participating in the Challenge, each participant hereby agrees that TPS may use the information collected at the Challenge and that each the participant has given TPS consent to the collection, usage, storage, disclosure and processing of information about the participant. In addition, the participants agree that TPS shall have the right at any time to contact and/or mail the participants (whether electronically or otherwise) with promotional materials, information and/or mailers. It is deemed that the participants have consented to being featured in photographs, motion pictures, recordings, or any other media records for the purpose of promotion by TPS or for any legitimate purpose, including any commercial and marketing uses, and/or to be updated onto TPS public websites and channels. The participants further agree that TPS may disclose and publish his/her name and other of his/her particulars (including but not limited to his/her photographs) for the purposes of publicity by TPS.