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FACT SHEET FOR NON-STANDARD PRICE PLAN

Note:
1) The Energy Market Authority (EMA) requires the electricity retailer to provide you with this Fact Sheet before you enter into an Electricity Supply Contract with the electricity retailer. This Fact Sheet provides you with key information about the contract.
2) The electricity retailer must answer any questions you have about this Fact Sheet.
3) Unless otherwise stated, all fees and charges stated in this Fact Sheet are inclusive of the Goods and Services Tax (GST). If there is any change to the GST rate during the contract duration, the electricity retailer reserves the right to update the applicable fees and charges to be inclusive of the prevailing GST rate.
4) Consumers with embedded intermittent generation sources (i.e. solar) should refer to footnote 10.

A. General Information

Name of Electricity Retailer:	Tuas Power Supply Pte Ltd	**Fact Sheet Version Date:**	29/Oct/2026

B. Electricity Price Plan Information

Name of Price Plan:	PowerFIX 25 G+ Bill Rebate	**Type of Price Plan *(see footnote 1)*:**	Non-Standard

This is a Non-Standard Price Plan. The electricity rate to be paid by you is:

Fixed rate plan:

Duration	Rates (before GST)	Rates (after GST)
25 month/s	30.00 cents/kWh	32.70 cents/kWh

The electricity retailer must clearly state any incentives (including the terms and conditions) that you will receive if you contract for the electricity price plan *(see footnote 2)*:

Free gifts, promotions, rewards or services: $120.00 rebate (Inclusive of GST)

Contract Duration:	25 months		
Automatic Renewal of Contract *(see footnote 3)*:	No		
Advanced Meter Required *(see footnote 4)*:	No	**Direct Billing of Electricity Charges by the Retailer *(see footnote 5)*:**	No

C. Additional Fees or Charges For Electricity Services

One-Time Registration Fee:	Not Applicable	**Late Payment Charge:**	1% per month on outstanding amount

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Early Termination Charge *(see footnote 6)*:	$200.00 (no GST)	**Security Deposit *(see footnote 7)*:**	Security Deposit ("SD") shall be collected and retained on behalf of Retailer by SP Services Limited ("SP"). Existing SP's customers will not be required to provide additional SD. Non-existing SP's customers will be required to provide a SD equivalent to 65% of the SD as determined and published by SP.

Any Other Fees and Charges *(see footnote 8)*:

1) One-time meter installation fee of $40 (before GST) / $43.60 (after GST)
(if Consumer wishes to install Advance Metering Infrastructure ("AMI") Meter)

2) Special meter reading at $20 (before GST) / $21.80 (after GST)
(if Consumer wishes to engage SP to do special reading)

D. Bundled Product or Services *(see footnote 9)*

There are other products or services bundled with the electricity price plan:

No

If yes, the electricity retailer should specify below what are the bundled products or services. You should discuss the details with the electricity retailer such as the applicable fees and charges as well as the terms and conditions for accepting the bundled products or services:

Not applicable

E. Footnotes

1) Please note the differences between a **Standard Price Plan** and **Non-Standard Price Plan.**

	Standard Price Plan	Non-Standard Price Plan
Electricity Rates	· Inclusive of all applicable charges that vary according to the level of consumption. · Will not change throughout the contract duration.	· May not be inclusive of all applicable charges that vary according to the level of consumption. · May change in accordance with the terms and conditions of the contract.
Other Fees and Charges	· No recurring charges or fees throughout the contract duration.	· May include recurring charges or fees throughout the contract duration.
Contract Duration	· 6, 12 or 24 months.	· Not limited to 6, 12 or 24 months..
Pricing Structure	· Fixed Price. Pay a fixed rate (e.g. 20 cents/kWh) for electricity throughout the contract duration. **OR** · Discount Off the Regulated Tariff. Enjoy a discount off the prevailing regulated tariff (e.g. 5% off) throughout the contract duration.	· The electricity retailer may set its own pricing structure.

	Standard Price Plan	Non-Standard Price Plan
More Information	· Visit the Price Comparison Tool at **compare.openelectricitymarket.sg** to compare the Standard Price Plans offered by different electricity retailers	· Visit the electricity retailer's website to enquire on Non-Standard Price Plans.

2) The electricity retailer may offer you incentives if you contract for the electricity price plan. The incentives may include:
   - Free gifts, promotions, rewards or services; and/or
   - Conditional discount that reduces your electricity bill if you meet certain conditions.

3) For residential contracts with automatic renewal, electricity retailers will be required to:
   - Remind residential consumers twice about the upcoming auto-renewal of their electricity contract. The first notification must be sent at least 10 business days before contract expiry, and the second notification must be sent within three calendar days before or on the day of the auto-renewal;
   - Notify residential consumers of the upcoming contract renewal via at least two different modes of communication. The two modes must include both mail communication (e.g. email or postal mail) and mobile communication (e.g. SMS, WhatsApp message or notification via the retailer's app);
   - Ensure that the electricity rate is better than the prevailing regulated tariff at the point of contract renewal; and
   - After the contract has been automatically renewed, you have the right to, within the first 60 calendar days from the start of the renewed contract term, terminate the renewed contract without you being subject to any early termination charges or other applicable fees

4) An advanced meter is a digital meter capable of measuring your electricity consumption every half-hour. It is optional to install an advanced meter to measure your half-hourly electricity consumption, unless the price plan you sign up for requires one. The Standard Price Plans do not require an advanced meter.

5) With direct billing, the electricity retailer will bill you directly for electricity supply, and SP Group will send you a separate bill for the other utilities (such as water and gas supply). Your electricity retailer will advise you on the billing arrangement they offer. With indirect billing, you will receive a single monthly bill from SP Group covering the charges for electricity supply by the electricity retailer as well as the charges for the other utilities.

6) The electricity retailer may charge you a fee if you terminate the contract before its expiry date.

7) The electricity retailer may require you to provide a security deposit for the supply of electricity. If you are a residential consumer, the electricity retailer is allowed to collect not more than 2 months of your average monthly electricity bill at the point of contracting, contract renewal or during the term of the contract.

8) The electricity retailer may require you to pay other fees and charges, including the prevailing market-related charges. You may refer to **www.openelectricitymarket.sg** for more information on the market-related charges.

9) The electricity retailer may bundle the supply of electricity with other products and/or services, such as the provision of phone or internet services, home energy management systems, newspaper or magazine subscription, etc. Please note the terms and conditions of the bundled products or services.

Consumers with Embedded Intermittent Generation Sources (i.e. solar)

10) By switching from SP Group to buying electricity from a retailer of your choice, you will be receiving payments for excess solar electricity sold to the grid under the Enhanced Central Intermediary Scheme ("ECIS") instead of the Simplified Credit Treatment ("SCT") Scheme that applies to consumers on SP's Regulated Tariff.

Under ECIS, you will be paid based on wholesale electricity prices. ECIS and SCT export rates may differ depending on prevailing market conditions. Therefore, you should expect varying export rates if you proceed with the switch.

For more details on the payment schemes and how this affects your net export rebate, please refer to EMA's website: https://www.ema.gov.sg/consumer-information/solar/payment-schemes

Sample

Electronic Signature of Consumer*
Date: 29-10-2026

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